

IMPORTANT NOTICE FOR NORTH GLENMORE PARK RESIDENTS

September 12, 2009

Dear Resident of North Glenmore Park,

The North Glenmore Park Community Association is working on your behalf to enhance the quality of life in North Glenmore Park for our residents. In the next few years, the Board would like to offer programs, activities, benefits and services geared toward the residents, as well as initiate action on city issues such as traffic and noise which affect our community.

Your Board is keen to set its priorities well. As you may know, we have decided to conduct a community-wide survey to hear from you on what programs and activities you would like offered in North Glenmore Park, and more generally on what you would like your community association to do for you.

There are three (3) ways to answer the survey,

- **First Way to Reply - telephone:** On Monday September 14, the research firm of Leger Marketing will start contacting North Glenmore Park residents for a telephone interview. You can answer the survey right then and there when they call.
- **Second Way to Reply - online:** If you are not able to answer by telephone, for any reason, you may answer online. Using a computer connected to the Internet, enter <http://NGlenmore.surveyconsole.com> into the address line of your browser to reach the survey. We will try to post this link our Community section of www.calgaryarea.com as well.
- **Third Way to Reply – paper-and-pencil:** If neither telephone nor online is possible, we will provide you with a paper-and-pencil questionnaire. Phone me and I will see that one is delivered to you.

No matter which way you answer, please provide **only one survey from each address**. The questions are designed so they apply to anyone in your household. One survey will answer for all.

The telephone survey will be conducted about September 14 to September 21. You can reach the online survey or paper-and-pencil option until end of working day **Friday September 25.**

The answers to the survey will be seen only by professional marketing researchers. Your own personal remarks will remain **confidential**, and not be seen by your Board. Please be frank and thorough in your answers.

To thank you for your time, we will enter your name into a draw when you complete the survey. The prize is still a surprise, but it will be worth your while!

Contacts

To talk about the reasons for doing the survey and how the results will be used, or to ask for a paper-and-pencil questionnaire, call me Daryl von Heilbronn at (403) 686-3498.

For technical issues about the online survey, call Joanne O'Connell, O'Connell Enterprises, at (403) 228-3432.

Yours truly,

Daryl von Heilbronn
President, North Glenmore Park Community Association
(403) 686-3498